

How To Find your Computer Name / Asset Tag # on Windows

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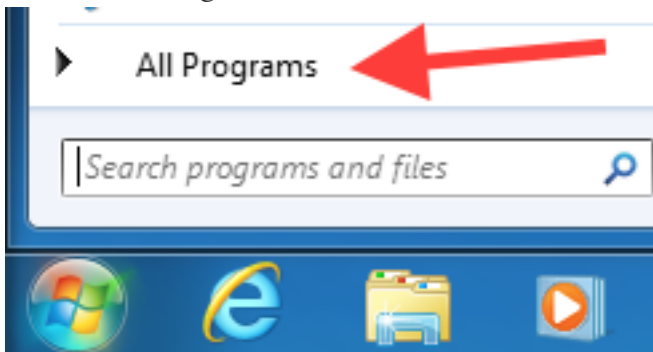
The best way to let the helpdesk know which computer you need assistance with is with the computer name.

You can find the computer name on the asset tag sticker fixed to your computer's case. This shiny silver sticker has a School District No. 20 logo on it with a large nine character asset ID. If you cannot locate this sticker, or your device does not have one, you can also find the information using the following steps:

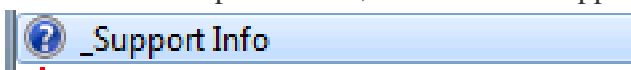
1. Click on the Start menu.



2. Choose All Programs



3. At or near the top of the list, click on the "Support Info" application.



4. After a few seconds, your computer name and IP address will display.

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Online URL: <http://helpdesk.sd20.bc.ca/kb/article.php?id=7>